



4 Star Airline



Best Airline in Africa for 7 Years in a Row



Best Business and Economy Class Airline in Africa for 6 Years in a Row



Best Economy Class Onboard Catering in Africa

Ethiopian Airlines Achieves the Four-Star Global Airline Award

Addis Ababa, 18 November 2024

Ethiopian Airlines, Africa's leading aviation group, is pleased to announce its recognition as the recipient of the Four-Star Global Airline award at the 2025 APEX Passenger Choice Awards. This accolade highlights Ethiopian Airlines' unwavering commitment to delivering a service that meets global standards to its passengers across more than 140 international destinations. As a SKYTRAX four-star global airline, Ethiopian is proud to attain this honor at the 2025 APEX Passenger Choice Awards, further reinforcing its reputation as a customer-centric service provider.

"We are truly honored to receive the prestigious 'Four-Star Global Airline' title once again," said Mr. Mesfin Tasew, CEO of Ethiopian Airlines Group. *"This award underscores Ethiopian Airlines' determination to uphold the highest levels of service. We are thrilled to have our efforts recognized once more, motivating us to strive for even greater achievements."*

The APEX Five Star and Four-Star Airline Awards stand as the only global accolades entirely based on impartial, third-party passenger feedback and insights collected through APEX's partnership with TripIt® from Concur®, the world's most widely used travel-organizing app. For the 2025 Awards, over one million Passenger Name Record (PNR) verified flights were rated by passengers across more than 600 airlines globally, utilizing a five-star scale.

Moreover, the APEX Five Star and Four-Star Airline Awards are independently verified by a professional external auditing company. In 2025, the evaluation criteria have been



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refined, allowing APEX Five Star to be awarded exclusively to the Top 40 airlines worldwide, a privilege that encompasses less than 7% of rated airlines. Similarly, APEX Four Star has been streamlined to include the next 50 airlines globally, indicating that only 8% of airlines worldwide meet these stringent criteria. This marks a significant achievement for Ethiopian Airlines, placing it in the highest echelon of the aviation industry.

About Ethiopian

[Ethiopian Airlines Group \(Ethiopian\)](#) is one of the fastest-growing airlines brand globally and the continent's largest airline brand. In its seventy-eight years of successful operations, Ethiopian has become one of the continent's leading carriers, unrivalled in efficiency and operational success. Ethiopian commands the lion's share of the African passenger and cargo network operating the youngest and most modern fleet to more than 150 domestic and international passenger and cargo [destinations](#) across five continents. Ethiopian's fleet category consists of ultra-modern and environmentally friendly [aircraft](#) such as Boeing 737s, 777s, 787s, Airbus A350-900 and De Havilland Q400.

Ethiopian is also pursuing multi-hub strategy through hubs in Lomé, Togo with ASKY, in Lilongwe, Malawi with Malawi Airlines and in Lusaka, Zambia with Zambia Airways. Having achieved its strategic plan (Vision 2025) ahead of time, Ethiopian is currently implementing a 15-year strategic plan Vision 2035 that will see it become one of the top 20 most competitive and leading aviation groups in the world. Ethiopian has been champion in various coveted awards including Skytrax's 'Best Airline in Africa Award' for seven consecutive years among others. The airline has been a Star Alliance member since 2011 and has been registering more than threefold growth in the past 10 years.

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